

Baseline Survey – Healthcare Questions Only

Repairing Information Underload Uganda

Introduction

Hello, is this [respondent first name]? This is [name of RA] working with Twaweza and their partners. We recently called you and asked you about your opinions about the upcoming elections. We have two additional questions for you. Your answers are completely confidential and we will not tell anybody about them. We are not affiliated with any political party and only seek to understand how people use information in elections. Is okay that I ask you these two quick questions?

[If yes, continue survey. If no, thank the person for their time and wish them well.]

[RAs should not read the “refuse” and “don’t know” options.]

Q1: How do you think the quality of the nearest health centre provided by your local government in your subcounty compares to the quality of health centres provided to other subcounties in your district? (1) much better, (2) better, (3) a little worse, (4) much worse, (8) don’t know, (9) refused to answer

Q2: How certain are you about your response to this question? (1) very certain, (2) certain, (3) not certain, (4) very uncertain, (8) don’t know, (9) refused to answer

[Don’t ask the subject this question.] Did the subject complain about not receiving 1,000 UGX
airtime from the baseline call center?
(1) yes, (2) no